



Utility Connection

September 2013

Wastewater Treatment Facility Expansion Project Completed

In 2011, the Newburgh Wastewater Treatment Plant was upgraded and expanded to a new design. With average flow capacity of 7.36 million gallons per day and a peak flow of 17.66 million gallons per day. The project included a third mechanical screen, a new vortex grit removal unit, three new sequential batch reactors, a new ultraviolet light disinfection system, replacing three existing aerobic digesters with 2 new sludge treatment units, a second new belt filter press, new digester chemical feed systems, a new building to house the belt filter presses and chemical feed equipment, a new screening and grit dewatering unit, a new administrative/laboratory/training/personnel building, 2 new storage buildings, 2 new blower buildings, a second standby generator, a new maintenance building, and upgraded integrated computerized process control to process and treat wastewater received from the sanitary sewer collection system. The treatment plant ultimately discharges treated effluent to the Ohio River and disposes of biosolids via contract land application. The total construction cost of the upgraded and expanded wastewater treatment plant was \$19.7 million, and the new facilities will provide for the needs of the community for the next 10 to 20 years.



Newburgh WWTF located at 6366 Vanada Road

**Newburgh
Town Council
Wm. F. Kavanaugh,
District I**

**Tonya R. McGuire
District II**

**Alonzo B. Moore
District III**

**Anne Rust-Aurand
District IV**

**Leanna K. Hughes
At Large**

**Town of Newburgh
Utility Office
23 W. Jennings
P.O. Box 100
Newburgh, IN 47629
812-853-7496**

We are on the Web!
www.newburgh-in.gov

Newburgh Utility Office Billing Information

Office Hours: 8:00 am - 4:00 pm

Phone: 812-853-7496

Email: utilityoffice@newburgh-in.gov

Payment Stations for Customers to Pay Sewer Bills:

- ♦ Drive up box in Town Hall parking lot off of Water Street
- ♦ Drop box at Jennings Street Utility door, 23 W. Jennings
- ♦ Online with a credit card - \$3.50 fee
- ♦ Schnucks at Bell Oaks in Newburgh - \$1.50 fee
- ♦ U.S. Postal Service
- ♦ Monthly ACH debit payment - ACH is a voluntary payment option that allows the monthly Newburgh Utility sewer bill to be automatically withdrawn from the customer's checking or savings account - No charge to customer.
- ♦ **NO PHONE PAYMENTS ACCEPTED.**

Additional billing, ACH form, and online payment information is available on the Town of Newburgh website:
www.newburgh-in.gov/pages/depart_sewer.php

Please contact the Newburgh Utility Office for any of the following:

- ♦ Address changes
- ♦ Name changes
- ♦ New home construction
- ♦ New owner for a property
- ♦ Vacating a property

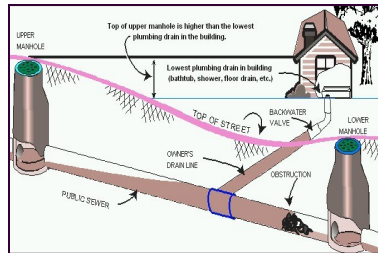
Prevent Sewage Backups

There are certain conditions within a home or business which may expose sewer lines to sewage backup, and these conditions can be addressed by the customer.

Disposal of grease down your drain will gather in the sewer main line, eventually causing stoppage. Introduction of grease into the sanitary sewer system is prohibited by Town Ordinance and a substantial fine may be levied. The Newburgh Wastewater representatives do routinely clean lines, but that preventative maintenance action alone cannot prevent backups.

If a drain or plumbing fixture within a home or business is lower than the nearest upstream manhole of the sewer, the structure is at risk for a backup. If a building has such a drain or fixture and a clog occurs, the sewage will travel up the pipes into the structure before it can reach the top of the upstream manhole and discharge.

There are devices that can be placed on or in the line to give protection against a backup. A licensed professional can advise on such devices and their proper installation and maintenance. It is the responsibility of the property owner to decide the necessity of sewage backup protection and additional homeowner insurance coverage. Generally, the Town is not responsible for damage caused when sewage backs up into a home or business. If you have any questions, or need emergency assistance, please call (812) 853-6412.



Sanitary Sewer Liens Filed on Past Due Accounts

Occasionally sewer customers do not pay their bill. When that happens, the department notifies the customer of their past due bill in attempt to collect the amount. When that collection effort fails, Indiana Code (36-9-23-33) mandates that the department collect the past due bill by placing a lien against the real estate where the sewer service was rendered. That lien is recorded in Boonville with the County Recorder and is then collected by the County when it collects the property taxes.

There are fees added to the past due amount from both the Town and the County when this process must be followed. The department estimates that it takes almost one full time employee's time to handle lien issues and that is an added cost for all customers. It is, thus, in everyone's best interest to pay the sewer bill when due and not be subject to the lien process.

Landowners are responsible for bad debt generated by tenants. Liens will be filed on landowners for a tenants delinquent account. Contact the Newburgh Utility office at 853-7496 to set up a landowner-tenant relationship on specific properties. This will allow the Newburgh Utility office to notify you in the event of a renter becoming delinquent on the account.